

2-1-1 Idaho CareLine
State Fiscal Year-2015 Summary by Contact Classification
As of Sept 30, 2014
[State Fiscal Year 2015 (SFY Q1)=July 1 to Sept 30]

Call Classification	July	August	September	Total Calls
Abuse/Neglect	381	337	358	1,076
Access Card				
Adoption	40	59	41	140
Adoption & Foster Care	46	28	42	116
Alzheimer	7	1	3	11
Cancer	19	20	12	51
Childcare	2,350	2,606	2,589	7,545
Child Support	217	184	183	584
Clearinghouse	8	4	4	16
Dentist	98	78	57	233
Diabetes	5	2	7	14
Disabilities (under age 3)	92	126	47	265
Disabilities (age 3 & older)	41	59	114	214
Doctor	94	87	87	268
Employment / Business	60	42	63	165
Environmental Health	23	18	15	56
FACS Library	8	5	16	29
Foster Care	83	101	89	273
Fraud	154	162	157	473
Health Resources	336	318	345	999
HIV/AIDS/STD	2	3	3	8
Immunizations	33	37	21	91
Legal	411	335	368	1,114
Medicaid (Age 19-)	253	234	285	772
Medicaid (Age 19+)	898	818	929	2,645
Medicaid Dentist	193	181	177	551
Medicaid Doctor	176	227	206	609
Mental Health	159	150	156	465
Miscellaneous	689	774	634	2,097
Prenatal/Family Planning	12	14	17	43
Senior Issues (Age 60 & older)	154	152	156	462
Social Security	75	76	77	228
Substance Abuse	91	65	80	236
Tobacco	16	15	13	44
Welfare	4,705	4,592	4,497	13,794
WIC	95	90		185
Total:	12,024	12,000	11,848	35,872

(Spanish contact information included - see Spanish contacts for detail)

Source: IDHW 2-1-1 Idaho CareLine "Get Connected Get Answers"

Note: Report displays the cumulative contacts received to date during the SFY by month, by contact classification, and total contacts to date.

2-1-1 Idaho CareLine
State Fiscal Year-2015 Summary by Contact Classification
As of Sept 30, 2014
[State Fiscal Year 2015 (SFY Q1)=July 1 to Sept 30]

Call Classification	July	August	September	Total Calls
Abuse/Neglect	4	5	9	18
Access Card				
Adoption				0
Adoption & Foster Care				0
Alzheimer				
Cancer	3	1	2	6
Childcare	48	68	67	183
Child Support	5	1	7	13
Clearinghouse				
Dentist	3	2	3	8
Diabetes				
Disabilities (under age 3)	1		5	6
Disabilities (age 3 & older)		1	1	2
Doctor	7	9	2	18
Employment / Business	1			1
Environmental Health				0
FACS Library			3	3
Foster Care				0
Fraud	1	1	1	3
Health Resources	10	12	6	28
HIV/AIDS/STD			1	
Immunizations	1	1		2
Legal	9	7	8	24
Medicaid (Age 19-)	17	14	24	55
Medicaid (Age 19+)	9	12	15	36
Medicaid Dentist	4	1	3	8
Medicaid Doctor	2	4	5	11
Mental Health	3	2	4	9
Miscellaneous	29	28	35	92
Prenatal/Family Planning			2	2
Senior Issues (Age 60 & older)	1	1	2	4
Social Security	2	2	3	7
Substance Abuse		1		1
Tobacco			1	1
Welfare	140	146	122	408
WIC	7	1	5	13
Total:	307	320	336	962

Spanish contact information

Source: IDHW 2-1-1 Idaho CareLine "Get Connected Get Answers"

Note: Report displays the cumulative contacts received to date during the SFY by month, by contact classification, and total contacts to date.